

# Hot Docs Ted Rogers Cinema Ticketing Services

The Hot Docs Ted Rogers Cinema can provide a wide range of flexible and affordable ticketing options for your event. Let our experienced and knowledgeable box office staff take care of the details.

Service	Cost		
Setup Fee	\$200 + per ticket fee		\$200 (free event – no per-ticket fee)
Per-Ticket Fee	\$1.50 (tickets priced \$20 or less)	\$2.00 (tickets priced \$21-\$60)	\$3.00 (tickets priced \$61 or more)
Complimentary Tickets	\$0 (up to 50 tickets)	\$.50/ticket (51+ tickets)	Includes will call services at box office
Includes:	<ul style="list-style-type: none"> <li>» Advance online &amp; and advance walk-up sales</li> <li>» Event page hosted on hotdocscinema.ca</li> <li>» Sales &amp; accounting reports in .pdf or xlsx format (weekly or daily)</li> <li>» Same-day ticket sales agents, ticket rippers/scanners and guest-list management</li> <li>» Box Office Customer Service through e-mail and phone.</li> </ul>		
Add-ons:	<ul style="list-style-type: none"> <li>» Tiered prices - \$20 per unique price (includes student/senior pricing, group rates, etc.)</li> <li>» Promo-codes - \$20 per unique price</li> <li>» Early-bird pricing with a scheduled price-change - \$20 per unique price</li> <li>» Passes for multi-screening event - \$50 + \$20 per unique price</li> <li>» Schedule custom email updates and reminders to your ticketholders using our Content Management System - \$25/email</li> <li>» Customizable ticket and confirmation email verbiage</li> </ul>		
Notes:	<ul style="list-style-type: none"> <li>» Online purchasers can select mobile/print-at-home tickets (free) or pick-up at the box office (\$1 per order, charged to the customer)</li> <li>» Exchanges are subject to a \$1 per ticket fee (charged to the customer)</li> <li>» The Hot Docs Ted Rogers Cinema box office is open from one hour before the first screening of the day, 7 days a week, until 15 minutes after the start of the last screening of the day.</li> <li>» Payment methods accepted online: Visa, Mastercard, AMEX</li> <li>» Payment methods accepted in person: Cash, Debit, Visa, Mastercard, AMEX</li> <li>» All tickets for your event must be sold through the Hot Docs Ted Rogers Cinema box office – we cannot accommodate multiple ticket sources and inventories.</li> <li>» All events at the Hot Docs Ted Rogers Cinema are general admission. Seats and rows are not labelled. Any reserved seating for special guests is at the discretion and management of the client</li> </ul>		